

# ACTIONS

<b><u>Actions from the 19 March 2026</u></b> <b><u>Governance And Audit Committee Meeting</u></b>			
Minute		Item	Responsible Officer
55. 25/26		<b><u>Quarter 3 Risk Report 2025/26</u></b>	
✓	(a)	<p>Members sought clarification on meaning of the ‘direction of travel’ risk trend arrows within the risk register, such as for ‘SELCP-02: Trust’ and queried whether a downward arrow represented a reduction in risk severity rather than the subject matter itself.</p> <p><b>UPDATE:</b> The downward arrow represents the risk reducing in impact/likelihood since the previous quarter, this can reflect mitigations listed in the register or wider factors of influence outside of our control.</p>	<b>Corey Gooch</b>
✓	(b)	<p>Members referred to SHDCRA16 ‘Emergency Repairs Service (staffing)’ risk which was not at its target level and asked whether revised contract terms and other mitigations had reduced the risk and which KPIs would demonstrate improved resilience in the service.</p> <p><b>UPDATE:</b> The key mitigations for this risk will be ensuring staffing levels are sufficient for the emergency repairs team, ensuring recruitment is effective and retention is strong, whilst there are no direct KPIs for this, data on staffing levels and recruitment can be provided if the committee wishes.</p>	<b>Corey Gooch</b>
✓	(c)	<p>Members suggested that additional narrative within mitigation and action plan sections of the risk register would improve clarity, particularly where risks were being formally tolerated.</p> <p><b>UPDATE:</b> The risk register incorporates the “4 Ts” (Tolerate, Treat, Transfer, Terminate) details of which can be found in each cover report, for each risk on the register we have the relevant “T” listed which indicates where we are tolerating a risk, when we are tolerating a risk its likely the future mitigation column will be blank, as there are no future mitigations being planned and focus is shifted to ensuring current mitigations maintain the risk level we are comfortable with.</p>	<b>Corey Gooch</b>

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		<u>Tracking Of Outstanding Actions</u>	
Minute		Item	Responsible Officer
		No outstanding actions.	